



# Informational Bulletin

## ImageTrend Updates

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Approved By: Darren L. Stevens, Fire Rescue Chief

### Fire

The ImageTrend group has contacted ImageTrend who assured us that they are working on issues associated with the new apparatus power tool for fire reporting. These issues are outline below:

1. The efficiency of being able to add personnel to their appropriate apparatus.
  - a. As of now, there are redundant steps to add more than one crewmember when using the “search” function under the Personnel section.
  - b. Multiple personnel may be added simultaneously, if you scroll through Personnel list and are not using the “search” function.
2. Apparatus personnel not transferring over from an EMS report to the associated fire report.
  - a. We are currently working with ImageTrend to identify and resolve the data transfer.
3. Validity errors not identifiable while in the Apparatus Power Tool.
  - a. We added the red “Apparatus Tab”, on the left side of the screen that allows you to identify apparatus and their specific errors.
  - b. Unfortunately, the ability to edit apparatus from this area is not a feature currently available.
4. Validity score not updating after changes are made.
  - a. If you refresh the page, or exit the report and then go back into it, the validation will update based on the changes made.

**Please complete your reports.** Those that are not done will be sent to personnel on the call for completion. Our team appreciates your patience, as we try to make the reporting system as easy as possible, while accommodating ImageTrend’s changes to our system.

Questions regarding this bulletin should be directed to the ImageTrend Team  
[imagetrend@fauquiercounty.gov](mailto:imagetrend@fauquiercounty.gov).