

**FAUQUIER COUNTY SHERIFF'S OFFICE
COMMUNICATIONS DIVISION
STANDARD OPERATING GUIDELINES**

SUBJECT: Response Time Limits		NUMBER: 04.014
DATE ISSUED: October 9 th , 2012	AMENDS:	EFFECTIVE DATE: October 12, 2012

1.0 Policy

It is the policy of the Communications Division to provide clear direction with a set response time to all Fire and Rescue incidents.

2.0 Purpose

To provide a uniform system for appropriate response times to emergency incidents.

3.0 Definition

Courtesy Tone – An action taken to re-alert or re-dispatch a station/unit, only to be completed at the five minute mark of a dispatch.

4.0 Procedure:

- 2.1 All Fire and Rescue units will be given a five minute response time limit for each call. After five minutes those units with no response shall be replaced with another Company/Station. At the first five minute mark the station/unit being replaced will be given one courtesy tone. This action shall continue until an appropriate response has been met for the incident or the decision has been made by responding units to disregard.