Informational Bulletin
Freedom Device User Functions and Sign In

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With the update to the CAD system some functions within the Freedom platform have changed, however mostly the system functions no different than in the past. It is the intent that this informational bulletin will assist personnel with ensuring they are logged in correctly, potentially trouble shoot a basic function problem and better understand the most common end user functions.
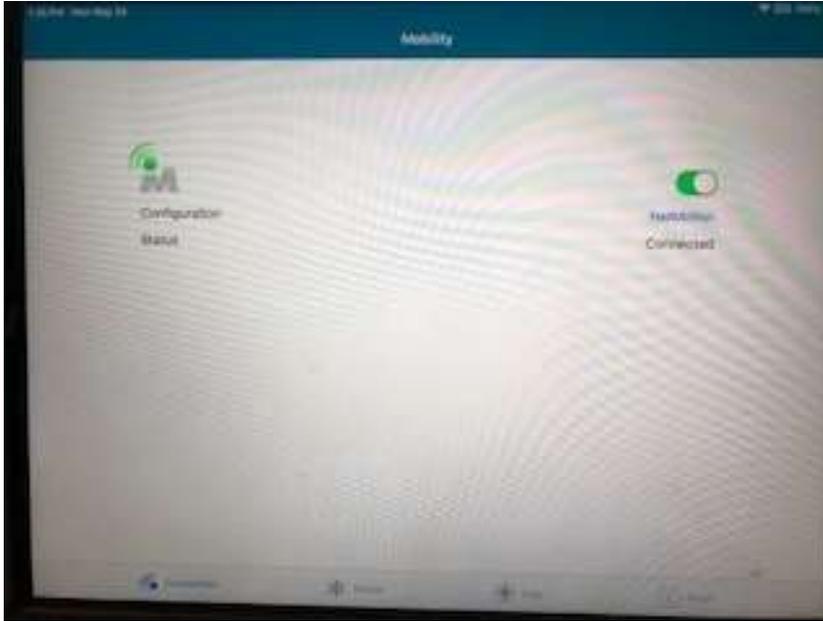
Start Up:

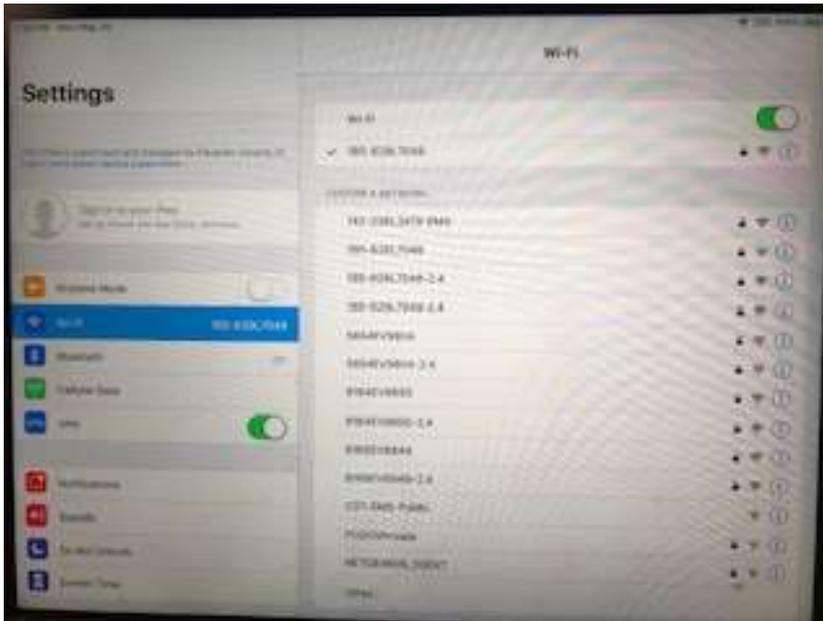With the device turned on, all users should encounter this start up screen.

Mobility	Freedom CAD	Drop Box	ERG
Mobility is the Icon used to secure an internet connection which is needed for the device to function and sign on.	This is the actual CAD login. Prior to selecting this, you must ensure you have an internet connection.	Storage location of drawn maps sorted by first due response area. Also houses rural water site maps.	Can be utilized to search hazardous material information.

Frequently Used Icons on Start-up screen
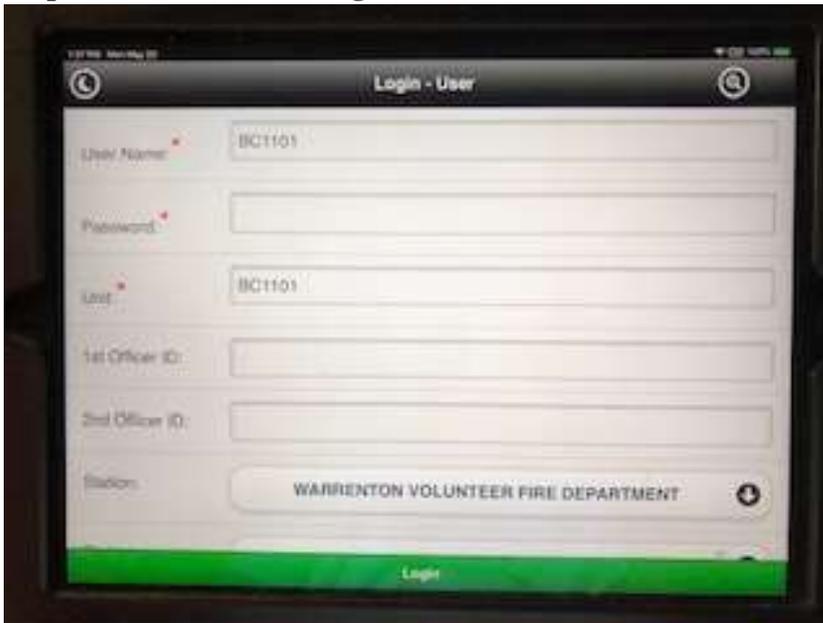
Step 1: Ensure Internet Connection

After choosing the mobility icon on the home screen you should see this screen. Ensure the status states "connected". If not swipe the screen switch to the right to attempt connection.
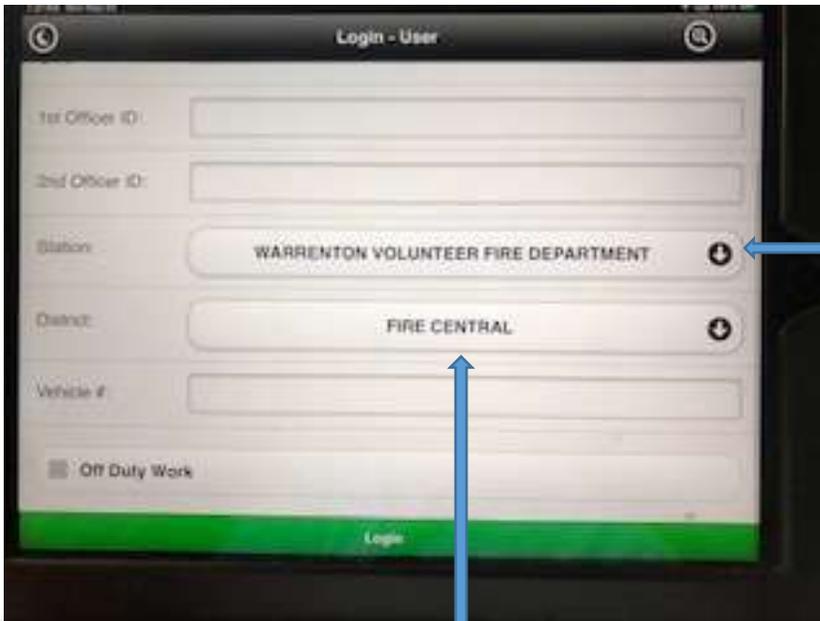

If you continue to encounter trouble with the connection, you will need to enter the settings and select WiFi on the left of the screen. Search for the vehicle license number and select this option. If you do not find the vehicle license number you will need to contact an administrator.

Step 2: Freedom CAD Login

Once you have ensured an internet connection select the Freedom icon and you should see this Login screen.
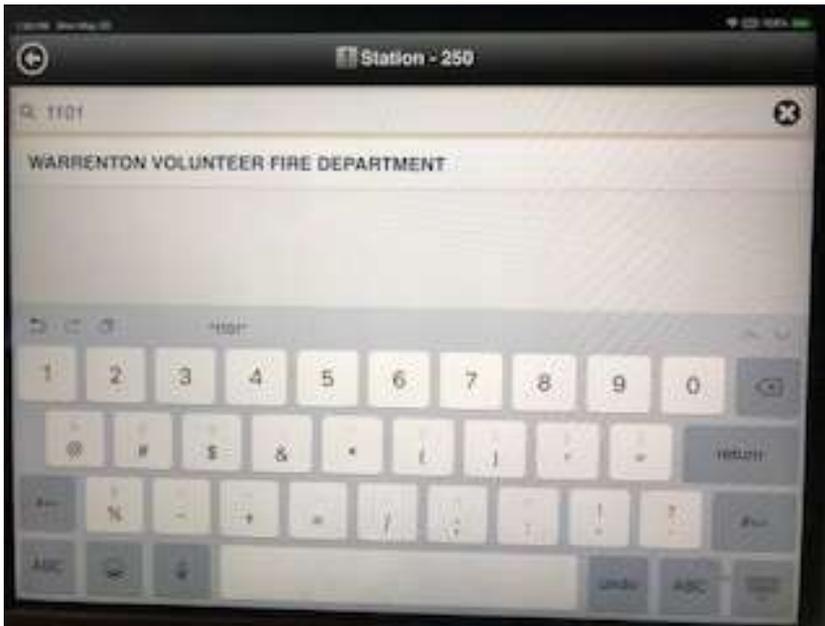
Your unit identification should be presented in the "User Name" field.

The unit ID will match your alias or radio identification. Example: A1101C is the "user name" and M1101 would be the "unit"

Looking further down on the Login screen you will notice a "station" as well as "district" locations.
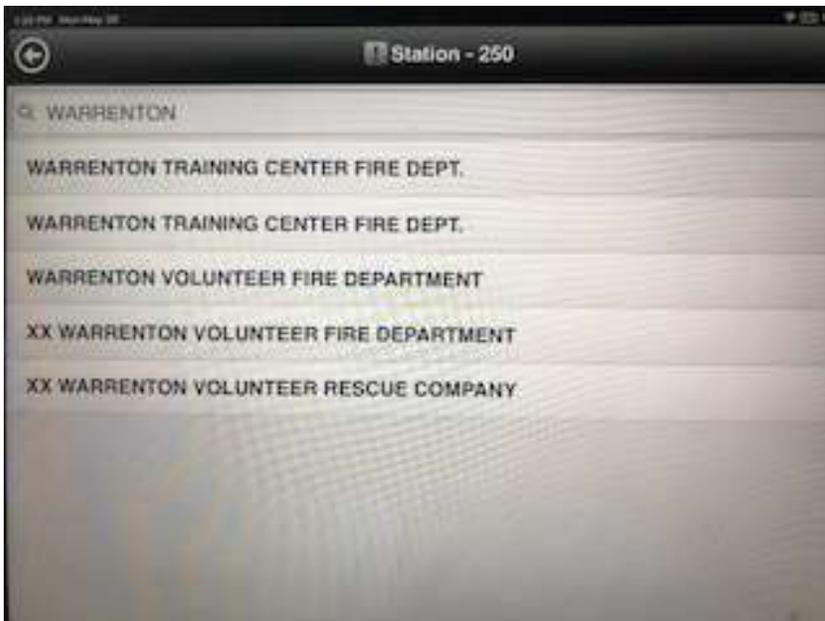
The "station" location is directly associated with the appropriate map layer which units are drawn for recommending when calls are received by ECC. This should read the location where the vehicle is housed.

The "district" location correlates to the physical battalion which your location is found. Remember to only utilize the "fire" districts as there is only a single map layer now.

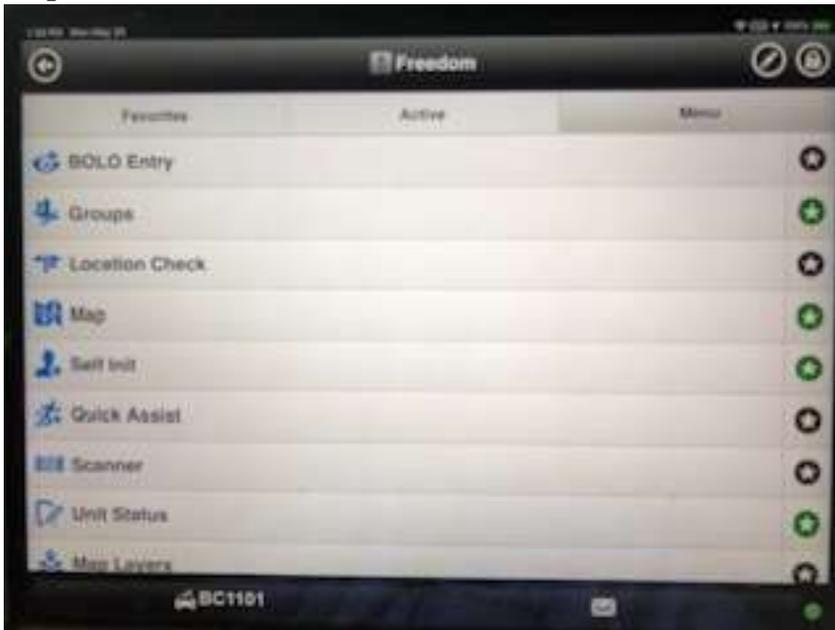If the "station" location does not auto populate, click on the arrow to the right.
This will bring you to a search screen. Utilize the search bar at the top of the screen to find your location by typing in the station number as seen in the photo. Example: 1101, 1104, 1103 and so on. Then select the correct option

If you choose to type the department name into the search bar you will be prompted with several additional choices.
Ensure you select the choice with the correct location name and NO XX in front of the name. If you choose the XX location you will be logged into the incorrect location causing confusion in ECC and potentially not be recommended for a call.
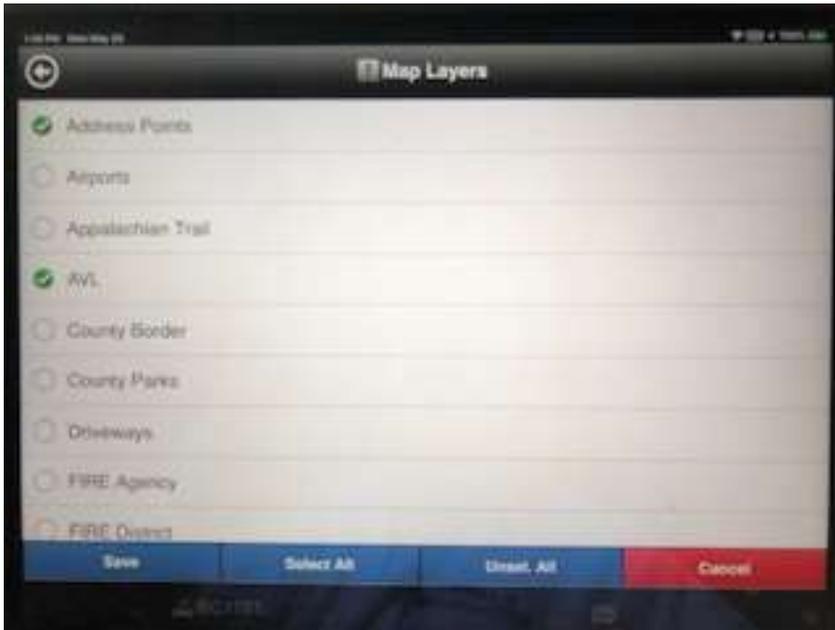
Step 3: User Functions

There are many different user functions that can be manipulated with the freedom application.
The primary user function most end user will utilize are the maps.

In order to monitor all in county units on the map, you must select the appropriate groups.
All 1100 series groups should be checked and click save to complete settings in this field.

Map Layers is an important tool which can be of great benefit.
At a minimum the fields which should be checked include
Address Points, AVL, Driveways, Hydrants, Remember as you add layers to the map, the map could become more difficult to decipher.
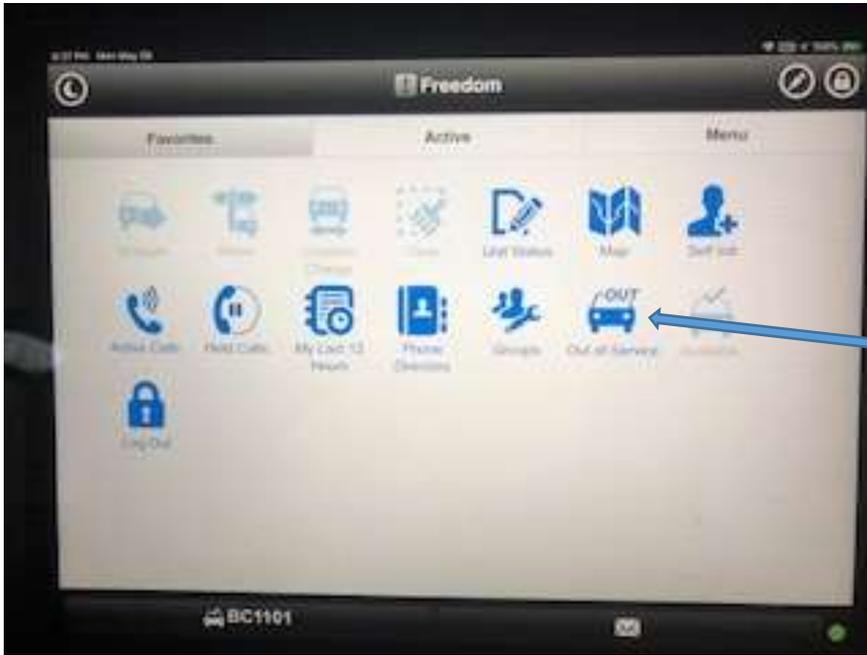Again click save

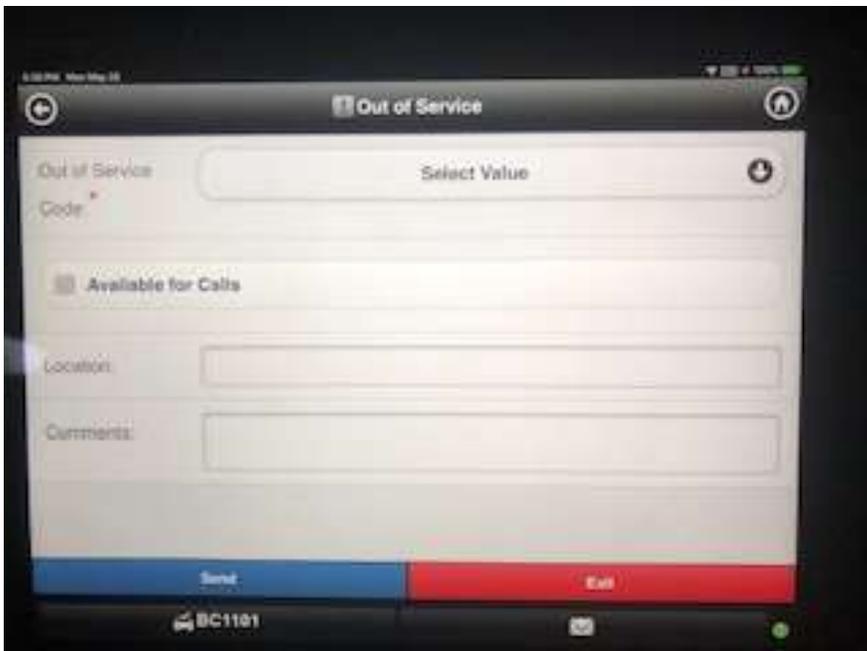When the map function is selected it will look similar to this.
Notice Available units appear as Yellow boxes, and out of service units appear as Brown boxes.

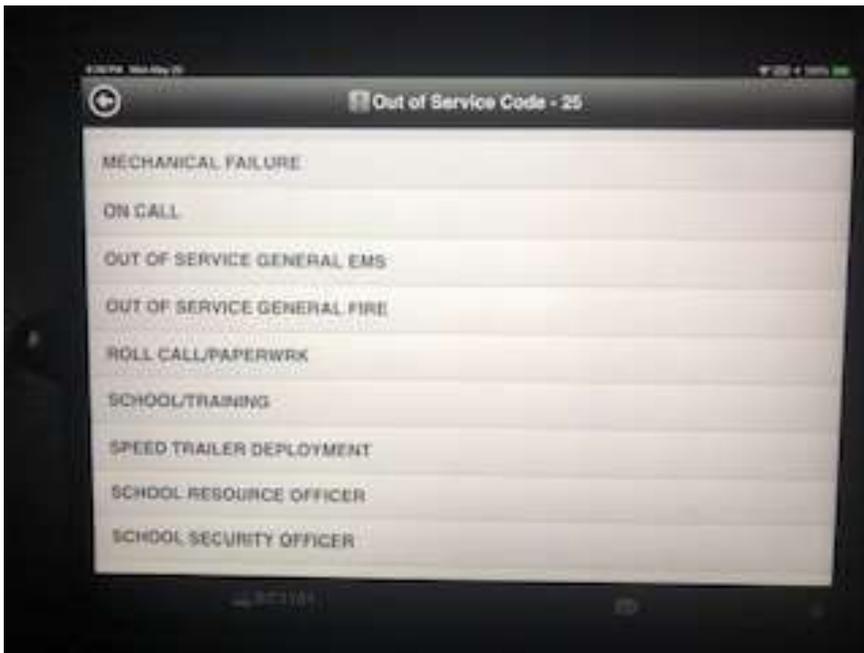## Step 4: On-Duty/Off-Duty, In-service/Out of service

In the event a station has multiple units of the same type, when second and subsequent like units are not staffed they should be marked off duty.
This is accomplished by selecting the out of service button on the favorites screen
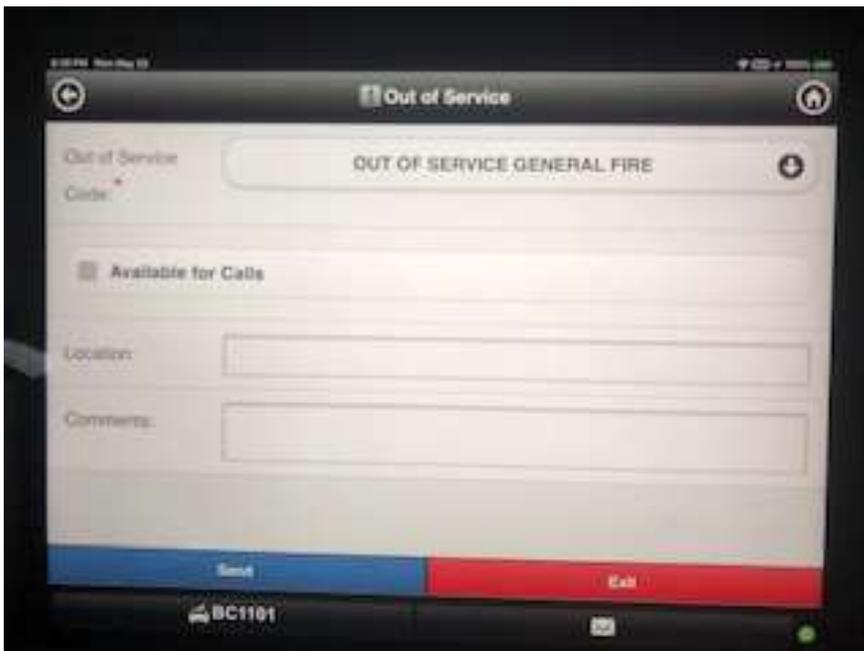

Step 1 is selecting a value or out of service code.
If the unit is O.O.S. due to staffing or being a second like unit you should utilize the O.O.S. General Fire code. This equates to being "off duty" in CAD but still a viable apparatus that can be utilized should a crew arrive to the station
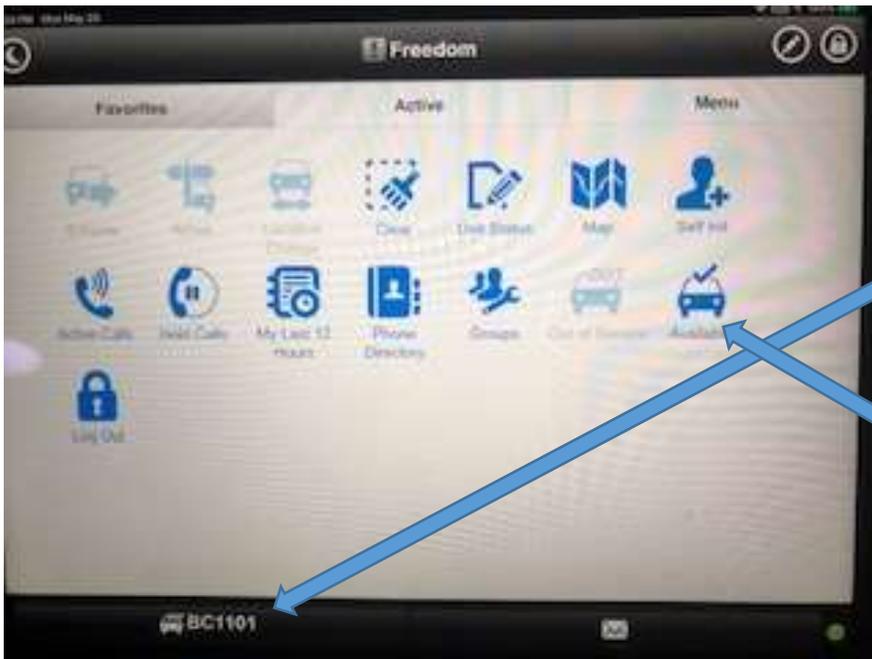
There are additional O.O.S. code values.
If a unit is O.O.S. mechanical, you can elect to utilize the "mechanical failure" code value.
This will alert ECC that there is no potential for this unit to respond.

Once you have selected the appropriate value, push the send key at the bottom left of the screen.
You will then see a pop-up asking if you wish to send this alert, select yes.

If a unit is O.O.S. the word out will be displayed over the vehicle icon to the lower left
To mark the vehicle "on duty" or back in service simply utilize the "available" icon on the favorites screen

Questions regarding this bulletin should be directed to Battalion Chief Dale Kidwell.